



Refund Policy

Sweet Monkey Photography, LLC

Communicating Request for Refund: The customer must send a written request for a refund via email to ContactMonkey@comcast.net or to MonkeyRich@comcast.net. It is the customers responsibility to confirm that Sweet Monkey Photography has received their refund email request by calling 239-299-9799.

Confirmation of Refund: Once Sweet Monkey Photography receives an official refund request via email from a customer, Sweet Monkey Photography will respond to the customer via email to confirm the receipt of the refund request. At this point, Sweet Monkey Photography will process the refund request in accordance to the terms of this policy.

Refund Check Payable To: All refunds will be made payable to the customer in the form of a check from Sweet Monkey Photography. The refund check will be made payable to the customer's name listed in the original Client Contract agreement.

Refund Mailing Address: All refunds will be mailed to the customer's mailing address listed in the original Client Contract agreement.

Seven (7) Business Days: All refunds may take up to 7 business days to process. The customer understands this means they may not receive their refund check within these 7 days.

Full Refund: Sweet Monkey Photography agrees to make the customer whole and agrees to refund all money paid to Sweet Monkey Photography in the case the customer is unsatisfied with the services provided to them. This includes all deposits paid by the customer to Sweet Monkey Photography.

